

HAD A COLLISION? HOW TO DEAL WITH IT

by Richard Simonds, Technical Director

What: Collision Repair Technical Session

When: Saturday, January 16, 2010, 10:00 a.m.–2:00 p.m.

Where: European Collision Center, 180 – 12th Street, San Francisco

Cost: \$17 per person (includes lunch)—limited to the first 50 participants who sign up!

Many years ago I was told by a friend that there are three types of motorcyclists: Those who have not yet gone down, those who have gone down, and those who have gone down and will go down again. Perhaps it is an apt analogy for driving our Mercedes-Benz vehicles. There are those who have not yet had a collision, those who have had a collision, and those who have had a collision and will have one again. Now that's a cheery thought to start 2010! However, if you have a collision, there are steps YOU can take to assure the best care of your MBZ and those are what we'll cover in this technical event.

The information from this technical session can be placed among your automobile insurance papers in case it's needed.

Dennis Kirkpatrick, Manager at European Collision Center, 180 – 12th Street, San Francisco, will bring in a team of experts to cover the topics in our technical session. The focus is on collision situations. Key topics included in the presentations are:

- Estimating – what goes into it
- Claims process – what to know BEFORE a claim is filed with your insurance company
- Body preparation and painting – the latest water-borne paint technology
- Alignment (body, frame, and wheels) – when it is needed and the latest technology
- Final preparation before delivery – sanding, buffing, polishing done right

A catered lunch will be served around noon. The reservation form on page 7 will ask you for any specific questions you may have about collision repair, and we will take questions during the presentations. MBZ vehicles will be used to demonstrate the collision repair services that are being discussed.

COLLISION REPAIR TECH SESSION

Saturday, January 16, 2010

RESERVATION FORM

Name:

Address:

City/Zip:

Phone:

Email:

First Event: () Yes () No

_____ persons @ \$17 ea. = \$_____

Year & Model of MBZ: _____

Special topics or questions: _____

Make checks payable to SFBA/MBCA and mail to:

Richard Simonds

2909 Brittan Avenue

San Carlos, CA 94070

(650) 592-7613, rsimonds@pacbell.net

Reservation deadline January 8 or when limit is reached. For confirmation, enclose a SASE or e-mail address above.